



MARCH 13TH 2020

DEAR FELLOW FRIENDS AND NEIGHBORS,

During this time of uncertainty we feel a great sense of responsibility to you - our friends and neighbors - to reach out and address the health and safety issues at hand surrounding COVID-19/Coronavirus.

The Handpulled noodle continues to implement new and necessary precautions to ensure we are keeping you and our employees safe and healthy. In addition to proudly maintaining our NYC Health Department Grade A restaurant inspection, the highest standard given by the DOHMH, we have:

- Introduced additional personal sanitation efforts throughout our restaurant, including protective gloves for all employees with regular changing requirements.
- Strengthened our disinfecting protocol, including sanitizing door handles, tabletops, bar tops, equipment and restrooms frequently throughout the day and between each guest changeover.
- Continued providing guidance for all employees regarding hand washing and covering coughs and sneezes;
- Fully re-trained our existing staff to uphold The Expat's safety standards.
- Consistently updated our team on NYC Department of Health and CDC guidelines.

Additionally, we will be reducing the number of seats we have in order to comply with the mandate from Governor Cuomo.

As the situation changes daily, we understand the changing needs and concerns of our patrons and encourage you to let us know of any and all additional steps we might take to create the most comfortable, safe and hospitable space for you and your loved ones. Do not hesitate to reach out to us at contat@theexpat.nyc if you have any questions or concerns. You will still be able to order delivery via our in-house platform through our website (www.theexpat.nyc, link on home page). We are making every effort to bring our food safely to you should you feel a greater sense of security in dining in your own home or workplace. Contactless delivery is now offered as an option for every order. Your delivery driver will call you to ask if you wish to meet outside your building or whether you would like for it to be brought to your apartment door (please have your phone nearby). Please stay safe, we will get through this together!

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